



## Imaging and Flow Cytometry Core Bioresearch Support Core

Ver 1.0 Jun 2025

# Accessing DTS with Updated Credentials on macOS

## User Standard Operation Protocol

### Purpose

This SOP is for HKU users who have changed roles (e.g., from student to staff or vice versa) and need to access the **Data Transfer Server (DTS)** (smb://ifcs.cpos.hku.hk/) using a new account.

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### Step 1: Ensure You Are on the Correct Network

To access DTS, you **must be connected to the HKU internal network**.

-  **Connect to:** HKU
  -  **Do NOT use:** WiFi.HK via HKU, eduroam, or other public networks
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### Step 2: Apply for a New DTS Account

If you haven't already, register for a new DTS account using the official form:

 Create DTS Account ([http://ifcs.cpos.hku.hk/share-drive/create\\_user.php](http://ifcs.cpos.hku.hk/share-drive/create_user.php))

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### Step 3: Disconnect Existing Server Connection

1. Open **Finder**.
  2. In the sidebar under **Locations**, find the connected server (ifcs.cpos.hku.hk).
  3. Click the **Eject** icon to disconnect.
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### Step 4: Remove Old Credentials from Keychain

1. Open **Keychain Access**:
  - Navigate to Applications > Utilities > Keychain Access.



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2. Search for:  
ifcs.cpos.hku.hk
  3. Locate the saved credential entry.
  4. Right-click and select **Delete**.
  5. Confirm deletion.
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### Step 5: Connect to DTS with New Credentials

1. Open **Finder**.
2. Click **Go > Connect to Server...** or press Command + K.
3. Enter:  
smb://ifcs.cpos.hku.hk
4. Click **Connect**.
5. When prompted, enter your **new DTS username and password**.
6. Click **Connect** again.

You should now be connected using your updated DTS account.

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### Troubleshooting Tips

- If you're not prompted for credentials, ensure:
  - The old server connection is fully disconnected.
  - The Keychain entry is removed.
  - You're connected to the **HKU** network.
- Restart your Mac if issues persist.